

Terms and conditions

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Shopping terms and conditions

All sizes and weights are approximate. Supplies of goods are subject to availability. This does not affect your statutory rights as a consumer.

If you find that you are unhappy with the quality or value of any item or if your goods are damaged in transit, please return it to us within 14 days of receipt. We guarantee to replace or refund your money.

We currently deliver goods to all UK addresses with a Royal Mail postcode. Please contact us regarding delivery to addresses outside of the UK. Please allow 28 days for deliveries.

Please email info@lovecyprusdogrescue if you would like to discuss any complaint regarding a Love Cyprus Dog Rescue shop item. We endeavour to respond to all complaints within five working days.

On receipt of the goods, if you wish to cancel the order for any reason, you need to do so within seven working days (the cancellation period starts the day after the day the goods are received). You may be asked to pay for the cost of returning the goods but the original payment (including postage and packing) will otherwise be refunded in full within 30 days of cancellation as long as the goods remain in a saleable condition.

Copyright notice

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The Love Cyprus Dog Rescue logo is subject to copyright and may not be used without prior consent

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If you wish to link to Love Cyprus Dog Rescue, you must link to the Homepage, and we request you inform us that you are doing so by contacting info@lovecyprusdogrescue.co.uk. You may not link to any other area of the site without contacting us. The Love Cyprus Dog Rescue logo may not be used without prior consent. At our discretion, and at any time, we reserve the right to withdraw any permissions given to link to this site, and we are under no obligation to maintain current pages linked to a site.

Rehoming disclaimer

Love Cyprus Dog Rescue cannot guarantee that any animal seen on this website will be suitable for an individual prospective owner.

The animals displayed here are currently in our care. They have differing needs and can only start to be matched accurately to a new home once Love Cyprus Dog Rescue has registered a prospective new owner. Please be aware that under no circumstances can we reserve an animal until registration has been completed. Please note that you have to be 18 years old or over to rehome a Love Cyprus Dog Rescue dog. Please refer to our application form for further information.

Love Cyprus Dog Rescue cannot guarantee that any animal seen on the website will be available for rehoming. Although this site is regularly updated, there may be occasions when an animal appearing on the website has already been rehomed, or withdrawn for rehoming for any reason.

Love Cyprus Dog Rescue cannot accept responsibility for the temperament of any animal once it has been rehomed. All dogs are rehomed at our discretion and we reserve the right to refuse an application to rehome a dog without reason.

All Love Cyprus Dog Rescue dogs are given health and temperament assessments. This gives us an

insight into their character and enables us to make a considered decision as to which type of home would be best for the animal. However, as in the case of most rescue animals, once a pet has settled into a new home, his or her behaviour can sometimes alter. Love Cyprus Dog Rescue can only assess an animal on the behaviour it displays while in our care. Love Cyprus Dog Rescue will always try to offer support and behaviour advice to owners of Love Cyprus Dog Rescue dogs but prospective owners should always bear in mind that they are rehoming dogs from Cyprus and as such there may be limitations with regard the support that can be offered to new owners outside of Cyprus, although we will always do our best to help. Any new owners experiencing problems agree to contact info@lovecyprusdogrescue.co.uk in the first instance of any problems with their dog from Love Cyprus Dog Rescue.

Outbound non-promotional email disclaimer

Any views or opinions expressed within outbound non-promotional emails are solely those of the author and do not represent those of Love Cyprus Dog Rescue, unless specifically stated. The email and any files attached are intended for the addressee only. If you received an email in error, please notify the sender and delete from your system. Although virus-checking software is active on Love Cyprus Dog Rescue emails and any attachments, Love Cyprus Dog Rescue does not accept any responsibility for viruses.

Donations

You can also support Love Cyprus Dog Rescue by giving a monthly donation via standing order from your bank. Gift aid forms are available for UK tax payers. Donations can be accepted via Euro or GBP through our PayPal account or GBP (only) via our bank account to Love Cyprus Dog Rescue, sort code 20-33-83 account 03909204.

Competitions and prize draws

From time to time Love Cyprus Dog Rescue will run competitions and prize draws as part of promotions on this website. The terms and conditions specific to each will be detailed on the page related to the promotion or offer. If you have and queries regarding these or any other promotional offers, please contact info@lovecyprusdogrescue.co.uk